SCORNIK
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LLP

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SRA Transparency Rules & Complaints Procedure

Complaining to us

If you wish to complain to us, please follow our Complaints Handling Procedure below:

Complaints Handling Procedure

If we are unable to resolve your complaint through our Complaints Handling Procedure, you can refer your complaint to the Solicitors Regulation Authority (SRA), the Legal Ombudsman (LEO) or both.

The SRA deals with cases where firms or those they regulate have breached the SRA Principles. Most of the time, complaints about solicitors are about poor service, and therefore should be sent to the LEO. If the LEO thinks your case involves a breach of the SRA Principles, they will refer your case to the SRA. Likewise, if you report a solicitor to the SRA for poor service, the SRA will refer you to the LEO.

How & when can a complaint be made to the SRA?

Please visit: https://www.sra.org.uk/consumers/problems/report-solicitor/

How & when can a complaint be made to the LEO?

Please visit: https://www.legalombudsman.org.uk/make-a-complaint/

SCORNIK GERSTEIN LLP

Registered in England and Wales. Registration no. OC368790. Registered office: 9-10 Staple Inn Buildings, 2nd Floor, Holborn, London WC1V 7QH. Authorised and Regulated by the Solicitors Regulation Authority (SRA no. 565232). A full list of members is available at the registered office. We use the word 'partner' to refer to a member of the LLP, or an employee or consultant with equivalent standing and qualifications.

Please visit www.scornik.com for further details.

Procedure and fees for our services

Spanish Conveyancing

Winding-up of a Spanish estate

Student Visa

Non Lucrative Visa

Intracompany Visa

Marriage Registration & Tie Card Application

Highly Qualified Workers

Digital Nomad Visa

Ancestors' Visa / Ley Memoria Democratica

Conditional fee agreements

Which conditional fee agreement? (CFA or DBA) and what ATE means?

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